
Wytheville Community College Students

Follow the steps below to access your Canvas courses.

- Go to www.wcc.vccs.edu
- Click on myWCC. This will take you to the myWCC log in page.
- Enter Username and Password. Your username is provided when you complete your application to the college. If you do not have your username, your High School Career Navigator can look it up for you, or your guidance counselor may be able to provide this to you. Elite Learning instructors DO NOT know your ID number
- If you do not know your password after obtaining your username, students should click on 'Forgot Password' link and use the advanced password reset tool. If you have trouble with the password reset tool, contact Josh Floyd (Coordinator of Dual Enrollment) at jfloyd@wcc.vccs.edu or via text at 276-613-3639. Please provide your name if choosing either option.
- The first time you log into My WCC, you will be prompted to Setup Password Recovery Settings
 - Click Setup Password Recovery button.
 - Re-enter your password and click Sign in
 - Click Get Started under Account Recovery Settings to setup your Security Questions. You need to set Five (5) security questions and answers to be used if you forget your password or when it expires. You may choose your own questions and answers should contain a minimum of 5 characters. Keep the answers simple, but unique to you—they will ask you a random 3 of the 5
 - Click SUBMIT at the bottom of the question pane to set your Q&A

WCC Technical Support:

Do you have questions dealing with technology, Canvas, Zoom, Email, etc.? Contact our Director of IT, Shawn McReynolds, at 276-223-4810 or smcreynolds@wcc.vccs.edu.

WCC Live Chat:

The following steps will allow students to access a live chat session for technical assistance.

- Log in to your My.WCC account
- From the main menu, select the 'Canvas' button
- From the main dashboard in Canvas, select the 'WCC Resources' box
- If not already selected, choose the 'Canvas Resources' tab
- Select the 'Chat with Canvas Support (Student)' link for live chat

24/7 Canvas Phone Support for Students: (877) 875-8359

Live Chat Support for Canvas Issues:

<https://cases.canvaslms.com/liveagentchat?chattype=student>