
Southwest Virginia Community College

Follow the steps below to access your Canvas courses.

- Go to <https://www.sw.edu>
- Click on mySouthwest. This will take you to the mySouthwest log in page.
- Enter Username and Password. Your username is provided when you complete your application to the college. If you do not have your username, your High School Career Coach or Christina Rimmer can look it up for you. Elite Learning instructors DO NOT know your ID number
- If you do not know your password after obtaining your username, students should click on 'Forgot Password' link and use the advanced password reset tool. If you have trouble with the password reset tool, contact Christina Rimmer (Coordinator of Dual Enrollment) at christina.rimmer@sw.edu or via phone at 276-964-7246. Please provide your name and EMPLID (if known) if choosing either option.
- The first time you log into MySouthwest, you will be prompted to Setup Password Recovery Settings
 - Click Setup Password Recovery button.
 - Re-enter your password and click Sign in
 - Click Get Started under Account Recovery Settings to setup your Security Questions. You need to set Five (5) security questions and answers to be used if you forget your password or when it expires. You may choose your own questions and answers should contain a minimum of 5 characters. Using the correct case - lower or upper will matter. Keep the answers simple, but unique to you—they will ask you a random 3 of the 5
 - Click SUBMIT at the bottom of the question pane to set your Q&A

SWCC Technical Support:

Do you have questions dealing with technology, Canvas, Zoom, Email, etc.? Contact the Canvas Specialist, Garrett Wright, at 276-964-7563 or garrett.wright@sw.edu

24/7 Canvas Phone Support for Students: (877) 875-8359

Live Chat Support for Canvas Issues:

<https://cases.canvaslms.com/liveagentchat?chattype=student>

NOTE: <https://learn.vccs.edu> is a central login location for all community colleges in Virginia. Students may use this link after they are comfortable with the login procedures.